

Cancellation policy

Cancellation policy for individual bookings

When canceling a reservation, Hotel Gino Park Palace **** applies the following cancellation conditions:

Cancellation 28 days in advance 0% of the room / stay

Cancellation 14 days 50% of the room / stay

Cancellation 3-0 days: 100% of the room / stay

The validity of cancellation conditions is from 01.01.2020

- In case of an unexpected closure of the operation due to regulations due to COVID 19, we will refund the full amount from the purchased stay